

NJ BOARD OF PUBLIC UTILITIES
Division Of Customer Assistance

QUARTERLY REPORT

2025 Q 3

		<i>July</i>	<i>August</i>	<i>September</i>	<i>Total</i>
ELECTRIC		349	292	333	974
Atlantic City Electric		119	96	96	311
COMMERCIAL		3	5	4	12
	BILLING	0	0	3	3
	COLLECTIONS	1	2	1	4
	SERVICE - ELECTRIC	2	3	0	5
RESIDENTIAL		116	91	92	299
	BILLING	49	44	34	127
	COLLECTIONS	33	30	40	103
	METERS	6	4	4	14
	MISCELLANEOUS	12	6	4	22
	SERVICE - ELECTRIC	16	7	10	33
BUTLER POWER & LIGHT		1	1	0	2
RESIDENTIAL		1	1	0	2
	BILLING	0	1	0	1
	MISCELLANEOUS	1	0	0	1
JCP&L		224	185	229	638
COMMERCIAL		14	7	24	45
	BILLING	3	1	7	11
	COLLECTIONS	3	2	2	7
	METERS	0	0	1	1
	MISCELLANEOUS	1	0	3	4
	SERVICE - ELECTRIC	7	4	11	22
RESIDENTIAL		210	178	205	593
	BILLING	57	73	70	200
	COLLECTIONS	49	46	50	145
	MARKETING	0	0	0	0
	METERS	10	10	14	34
	MISCELLANEOUS	17	15	17	49
	SERVICE - ELECTRIC	77	34	54	165
Rockland Electric		5	10	8	23
COMMERCIAL		0	2	1	3
	COLLECTIONS	0	0	1	1
	SERVICE - ELECTRIC	0	2	0	2
RESIDENTIAL		5	8	7	20
	BILLING	0	4	3	7

	COLLECTIONS	1	1	1	3
	MISCELLANEOUS	1	2	3	6
	SERVICE - ELECTRIC	3	1	0	4
		<i>July</i>	<i>August</i>	<i>September</i>	<i>Total</i>
ELECTRIC & GAS		183	215	170	568
PSE&G		183	215	170	568
COMMERCIAL		11	13	15	39
	BILLING	5	8	5	18
	COLLECTIONS	2	1	6	9
	METERS	1	2	0	3
	MISCELLANEOUS	0	1	0	1
	SERVICE - ELECTRIC	3	0	4	7
	SERVICE - GAS	0	1	0	1
RESIDENTIAL		172	202	155	529
	BILLING	74	105	62	241
	COLLECTIONS	45	70	70	185
	METERS	6	7	4	17
	MISCELLANEOUS	8	8	7	23
	SERVICE - ELECTRIC	39	11	12	62
	SERVICE - GAS	0	1	0	1
		<i>July</i>	<i>August</i>	<i>September</i>	<i>Total</i>
GAS		118	141	148	407
Elizabethtown Gas		23	24	35	82
COMMERCIAL		0	2	0	2
	BILLING	0	1	0	1
	MISCELLANEOUS	0	1	0	1
RESIDENTIAL		23	22	35	80
	BILLING	1	1	1	3
	COLLECTIONS	19	18	31	68
	METERS	0	0	1	1
	MISCELLANEOUS	0	1	1	2
	SERVICE - GAS	3	2	1	6
NJ Natural Gas		20	19	28	67
COMMERCIAL		2	1	1	4
	BILLING	0	1	1	2
	MISCELLANEOUS	1	0	0	1
	SERVICE - GAS	1	0	0	1
RESIDENTIAL		18	18	27	63
	BILLING	0	3	4	7
	COLLECTIONS	14	9	19	42
	METERS	2	2	0	4

	MISCELLANEOUS	0	1	1	2
	SERVICE - GAS	2	3	3	8
SOUTH JERSEY GAS		75	98	85	258
COMMERCIAL		3	2	5	10
	BILLING	2	2	3	7
	COLLECTIONS	1	0	1	2
	SERVICE - GAS	0	0	1	1
RESIDENTIAL		72	96	80	248
	BILLING	7	17	11	35
	COLLECTIONS	60	69	63	192
	METERS	1	2	0	3
	MISCELLANEOUS	1	6	3	10
	SERVICE - GAS	3	2	3	8
		July	August	September	Total
THIRD PARTY SUPPLIER		40	30	28	98
All American Power & Gas NJ LLC		0	1	0	1
COMMERCIAL		0	1	0	1
	MARKETING	0	1	0	1
APPROVED ENERGY		0	0	1	1
COMMERCIAL		0	0	1	1
	BILLING	0	0	1	1
ATLANTIC ENERGY		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
CLEAN CHOICE ENERGY		2	0	0	2
RESIDENTIAL		2	0	0	2
	MARKETING	2	0	0	2
CONSTELLATION ENERGY		0	0	1	1
COMMERCIAL		0	0	1	1
	MARKETING	0	0	1	1
DIRECT ENERGY		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
DISCOUNT POWER		1	1	0	2
RESIDENTIAL		1	1	0	2
	MARKETING	1	1	0	2
ECOPLUS POWER		0	1	0	1
RESIDENTIAL		0	1	0	1
	BILLING	0	1	0	1

IDT ENERGY		2	0	2	4
COMMERCIAL		0	0	2	2
	MARKETING	0	0	2	2
RESIDENTIAL		2	0	0	2
	MARKETING	2	0	0	2
INDRA ENERGY		11	7	9	27
RESIDENTIAL		11	7	9	27
	MARKETING	11	7	9	27
INSPIRE ENERGY		1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
MAJOR ENERGY		3	1	0	4
RESIDENTIAL		3	1	0	4
	MARKETING	3	1	0	4
MEDIAN ENERGY		0	0	1	1
RESIDENTIAL		0	0	1	1
	MARKETING	0	0	1	1
NJ GAS & ELECTRIC		1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
NORDIC ENERGY		3	1	0	4
RESIDENTIAL		3	1	0	4
	MARKETING	3	1	0	4
NRG ENERGY		5	2	0	7
RESIDENTIAL		5	2	0	7
	MARKETING	5	2	0	7
PALMCO ENERGY		1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
POWER UP ENERGY		3	1	1	5
COMMERCIAL		2	1	1	4
	MARKETING	2	1	1	4
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
RELIANT ENERGY		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
RESIDENTS ENERGY		0	0	1	1
RESIDENTIAL		0	0	1	1
	MARKETING	0	0	1	1

RPA ENERGY		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
RUSHMORE ENERGY		0	1	1	2
RESIDENTIAL		0	1	1	2
	MARKETING	0	1	1	2
SFE ENERGY		1	2	1	4
COMMERCIAL		1	2	1	4
	BILLING	0	1	0	1
	MARKETING	1	1	1	3
SMART ENERGY		1	4	7	12
RESIDENTIAL		1	4	7	12
	BILLING	0	1	1	2
	MARKETING	1	3	6	10
SOUTH BAY ENERGY		0	2	0	2
COMMERCIAL		0	1	0	1
	MARKETING	0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
SPARTACUS ENERGY		2	1	1	4
COMMERCIAL		2	1	1	4
	MARKETING	2	1	1	4
SUNSEA ENERGY		2	1	1	4
RESIDENTIAL		2	1	1	4
	MARKETING	2	1	1	4
THINK ENERGY		1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
XOOM ENERGY		0	0	1	1
RESIDENTIAL		0	0	1	1
	MARKETING	0	0	1	1
Grand Total:		690	678	679	2047